

AN UPDATE FROM ...

Churchdown Surgery

J U N E 2 0 2 4

Hopefully summer is arriving ... slowly!
We continue to provide care under increased demand. Please be kind and respect our staff.



Opening hours

From Monday 20th May the surgery doors will be closed every lunchtime between 1pm and 2pm.

The front desk will be closed until 08.30am to allow all of our Care Navigation team to man the incoming phone lines at the busiest part of the day.

Appointment booking will not be available at the front desk until after 08.30am.

Churchdown Surgery

Opening Hours

Monday	8am - 1pm	2pm - 6.30pm
Tuesday	8am - 1pm	2pm - 6.30pm
Wednesday	8am - 1pm	2pm - 6.30pm
Thursday	8am - 1pm	2pm - 6.30pm
Friday	8am - 1pm	2pm - 6pm

For an appointment please call 01452 899762



E-Consult

Please remember E-Consult is not to be used to make urgent, on the day appointments.

This facility is for non-urgent medical issues including sick notes and administration tasks. It is important to understand and recognise that this facility does not give an instant reply.



Do you need to see a GP ?

Studies show a large majority of patients contacting the surgery do not need to see a GP.

With the increasing demand on doctors appointments please ask yourself the question.... Do I need to see a GP? If your symptoms are mild and manageable, could you explore self-care options?

Many common minor illnesses can be dealt with by your community pharmacy, this includes prescription medications.

Churchdown Surgery are pleased to offer a large range of clinical roles including Advanced Nurse Practitioners, On site Pharmacy team, Physiotherapists, Mental Health Practitioners, Social Prescribers and Care Co-Ordinators. Our care Navigation team may direct you to one of these highly skilled options.

511

In March and April **511** patients failed to attend a pre-booked appointment. These appointments are precious, if you cannot attend please let us know!

Please Respect Our Staff During These Challenging Times

COVID SPRING BOOSTERS

We are nearly at the end of our Spring 2024 Covid Booster programme. The uptake was very high, we ran a successful clinic on Saturday 27th April, vaccinating 824 patients, with some additional mop-up clinics running during our in house nurse clinics for over 300 patients.